

Empowering Alexandras Community Care to enhance staffing needs and solutions effectively

ALEXANDRAS COMMUNITY CARE

Alexandras Community Care is an established CQC-regulated care provider that has been providing reliable and safe home care in Cornwall since 1996. They have five branches across Cornwall

CHALLENGE

Alexandras Community Care faced challenges in staffing across their five offices, needing carers for permanent rotas as well as those required to fill gaps and cover temporary runs. Being able to recruit quickly for fluctuating client loads is imperative to them.

SOLUTION

RJS Resourcing developed a bespoke recruitment partnership with Alexandras which streamlined their local hiring processes to ensure they only dedicated effort to quality, screened personnel. Our temporary service also offers them the ability to manage staff levels effectively and swiftly. When they obtained a Skilled Worker Licence in 2023, we were there to support their overseas hiring needs as well.

RESULT

Alexandras have been able to consistently maintain high staffing levels so they can quickly and confidently respond to incoming care packages with a completely outsourced recruitment solution.



STATISTICS



Client for 10 years



5 branches in Cornwall



Minimum of 150 clients a year



100 overseas staff



50-80 local staff



"Working with RJS Resourcing has transformed how we meet our recruitment needs and ensured we can always staff urgent care packages. Their understanding of the unique demands of the care providers means we can always rely on them to deliver the right people at the right time. It's partnership at its best."

Shelly Goslin

Operations Manager